

# Amy Stewart

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## Objective

A position that allows me to utilize and grow my skills in usability and client-side development, with a particular focus on the design and development of interactive, web-based applications. Essentially, I want to work on a team that makes cool apps that real people might actually want to use.

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## Skillset

### Client-Side Web Interface Development (10 years)

- HTML/XHTML (10 years - Expert)
- CSS (8 years - Expert)
- JavaScript, AJAX/jQuery (8/1 years - Intermediate)
- Adobe Flash (3 years - Intermediate)

### Graphical Design and Development (10 years)

- Adobe Photoshop (10 years - Expert)
- Adobe Illustrator, InDesign (5 years - Intermediate)

### Web Development Environments (10 years)

- ColdFusion (10 years - Intermediate)
- .NET/ASP (5 years, Intermediate)
- PHP (3 years - Novice/Intermediate)
- Perl/LAMP (2 years - Novice/Intermediate)
- JSP/Broadvision (1 year - Novice)
- Adobe Flex (< 1 year - )
- Wikis, WordPress and other buzzword-worthy platforms

### Additional Skills

- Use case development
- Usability test design, facilitation, and reporting
- Customer behavior and traffic/usage analysis
- Familiarity with software development processes
- Troubleshooting and problem solving
- Proficiency in German (ACTFL Advanced-Mid, incredibly, this has actually been useful)
- Strong (relentless) customer focus

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## Professional History & Experience

### Xerox Corporation (April 2001 - Present)

#### Positions Held:

Client-Side Web Developer (October 2006 - Present)  
Information Architect (December 2005 - October 2006)

Interactive Media Developer (December 2004 - December 2005)  
Senior User Interface Designer/Usability Specialist (April 2001 - December 2004)

#### Responsibilities and Accomplishments

- Responsible for, designed and developed the customer experience for Xerox Office product support presence on the web.
- Worked with cross-functional and cross-organizational teams in Product Engineering and Marketing to deliver innovative support solutions to customers.
- Designed interfaces for web-based internal process-enhancement applications for the product support organization.
- Developed Adobe Flash based interactive multimedia training for field personnel to support Xerox products.
- Managed and facilitated usability tests for web offerings.
- Developed interactive prototypes for websites and web-based applications, including some really awesome stuff that never made it past my personal server.

### WebMD/Healtheon Corporation (November 1999 - April 2001)

**Position Held:** Art Director

#### Responsibilities and Accomplishments

- Responsible for the design and development of co-branded WebMD portals and syndication delivery systems (Lycos Health, CVS/Pharmacy, CBS Sportsline).
- Designed the interface for the 2000-2001 WebMD Physician portal, WebMD consumer homepage, and various, popular health topic channels.
- Introduced client-side code efficiencies that resulted in significant cost reduction. (Once, I took a 180KB homepage that received 15+ million visitors a month down to 65K with no impact to visual or brand experience)

### Convergent Communications (September 1997 - November 1999)

#### Position Held

Webmaster

#### Responsibilities and Accomplishments

- Design and production lead for Convergent's clients' site development.
- ColdFusion and ASP template development, primarily to handle the visual layer of the site.
- Training incoming production specialists / webmasters in their duties.

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## Education

**Portland State University** (2007)

**Field of Study:** Germanic Language and Literature

**University of Oregon at Eugene** (1991 - 1996)

**Fields of Study:** Germanic Language and Literature, Computer Science

**Pacific Northwest College of the Arts** (1999)

**Field of Study:** Multimedia Production

**University of Alaska at Anchorage** (1990)

**Field of Study:** Russian Language Studies